



## Clearing Notice

TO: Cboe Clear Digital FCM Clearing Members  
FROM: Cboe Clear Digital Clearing Operations  
NOTICE: #24-06CN  
NOTICE DATE: March 22, 2024  
PUB. DATE: March 22, 2024  
SUBJECT: Clearinghouse Contact Information

This Clearing Notice serves to remind FCM Clearing Members of the relevant contact information for the various departments within Cboe Clear Digital (“CCD”), including overnight contacts.

### Operational Contacts

General CCD Phone Number: 888-782-7481 (see the applicable extensions below).

Group	Ext.	Email	Staffing
Funding	5	<a href="mailto:digital.treasuryops@cboe.com">digital.treasuryops@cboe.com</a>	7:00am-7:00pm CT
Active Orders/Trade Queries	1	<a href="mailto:digital.market.operations@cboe.com">digital.market.operations@cboe.com</a>	24 x 7
Clearing Operations	4	<a href="mailto:digital.clearingops@cboe.com">digital.clearingops@cboe.com</a>	7:00am-7:00pm CT
Account and access requests	2 or 3	<a href="mailto:digital.membership@cboe.com">digital.membership@cboe.com</a>	8:00am-5:00pm CT
Risk		<a href="mailto:digital.risk@cboe.com">digital.risk@cboe.com</a>	8:00am-5:00pm CT
Overnight Support	1	<a href="mailto:digital.market.operations@cboe.com">digital.market.operations@cboe.com</a>	7:00pm-7:00am CT

For all risk inquiries after 5:00 pm CT and operational or funding-related questions after 7:00pm CT, please use the Overnight Support group’s contact information above and they will alert the relevant department as necessary.

### Regulatory Contacts

Group	Email	Staffing
Rulebook Notifications	<a href="mailto:digital.rulebooknotifications@cboe.com">digital.rulebooknotifications@cboe.com</a>	8:00am-5:00pm CT
Regulatory Interpretations	<a href="mailto:digital.reginterps_dl@cboe.com">digital.reginterps_dl@cboe.com</a>	8:00am-5:00pm CT

If you have any questions regarding this Clearing Notice, please contact Membership via email at [digital.membership@cboe.com](mailto:digital.membership@cboe.com) or call Membership at 1-888-782-7481 Option 3.